




Typical Replacement Process

1. New devices will be provisioned with configurations matching existing devices.
2. The devices will be shipped to the provided address and the shipping contact will receive emails when the devices are shipped and delivered.
3. After new devices are confirmed received, a cutover window will need to be scheduled. During this window:
 - A technician will need to physically access the deployment site to swap the devices, power adapters and move network cables between devices.
 - Trustgrid or a Trustgrid customer will need to update routing to utilize the new devices.
 - (Optional) Testing will confirm traffic is flowing across the new devices as expected.

Network Cable Movement During Replacement

The table below shows the port labeling for equivalent ports across devices. When replacing a device, move the cable from the original device port to its equivalent port on the new device.

Device Identification: Netgate MBT-2220	Device Identification: NCA-1210B	Device Identification: Lanner NCA-1513E
		
ETH0	LAN1	1
ETH1	LAN2	2
	LAN3	3
	LAN4	4
		5
		6

Power Cable Movement During Replacement

Each device type has a specific power adapter with different output voltages. **Do not attempt to reuse the power adapter when moving between different device types.**

Below lists the input power cables included with each device by default. These may have been replaced to meet the individual site requirements so **it is highly recommended to inspect and compare power cables to confirm compatibility prior to scheduling the device swap.**

Netgate MBT-2220	NCA-1210B	Lanner NCA-1513E
NEMA 5-15P - C13	Either: NEMA 5-15P - C5 NEMA 5-15P - C13	NEMA 5-15P - C13

For Support During Deployment: Please contact Trustgrid at Provisioning.trustgrid.io